

Westminster, CO | (979) 985-1268 | schlanjo@gmail.com

An experienced problem-solver with a background in technical support, I'm a software engineer eager to utilize my empathy for the user experience to help build intuitive web applications.

## PROJECTS

### TicTaco

[Deployed Site](#) | [Repo](#)

TypeScript, React (w/ Hooks), React Router, CSS, and Cypress

- Mobile-first application that generates a unique taco with a random combination of toppings; geared towards social media food influencers looking for their next viral recipe
- First solo project to utilize both TypeScript and Hooks, focus was to optimize app for narrow audience

### Netflix

[Deployed Site](#) | [Repo](#)

JavaScript, React, React Router, CSS, GSAP, and Cypress

- A homage to review aggregator sites, Netflix provides movie information for a small collection of films
- Two-week paired project implementing SPA via React Router, used Cypress for integration testing

### Tic-Tac-Poe

[Deployed Site](#) | [Repo](#)

JavaScript, HTML, and CSS

- The classic game of Tic-Tac-Toe re-imagined with an Edgar Allen Poe twist
- Utilized local storage to display visual win histories, improved UX by using CSS to add a hover effect for token placement and animate turn arrows

## EXPERIENCE

### Technical Support Specialist

**Apr 2017 – Mar 2020**

Reynolds and Reynolds | College Station, TX

- Directly interfaced with customers, resolving 1000+ tickets of varying complexity
- Kept internal documentation up to date, ensuring new and existing documentation was detailed, accurate, and easy to follow
- Took ownership of several bugs while testing a large rewrite to ensure thorough reporting to Development

## EDUCATION

### Frontend Web Development

**Feb 2021 – Aug 2021 (Expected)**

Turing School of Software & Design | Denver, CO

- Built a foundational knowledge of client-side development with JavaScript, HTML, and CSS
- Demonstrated a deep understanding of React by successfully implementing several component-based applications both cooperatively and independently
- Quickly self-taught and implemented TypeScript in a group project, following a strict configuration to guarantee accurate typing

## CERTIFICATIONS

### CompTIA A+

**2019**

CompTIA | COMP001021541561