

JULIA IWINSKI

FRONT-END SOFTWARE DEVELOPER

CONTACT INFO

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SKILLS

Tools and Technologies

- JavaScript
- HTML5
- CSS3
- Vue
- React
- Redux
- Node
- Mocha/Chai
- Cypress
- Git
- GitHub
- RESTful API
- Express
- Data Manipulation
- Confluence
- Tableau

Workflow

- Test Driven Development (TDD)
- Unit Testing
- Integration Testing
- UI/UX collaboration
- Agile

Interpersonal Skills

- Creative problem solving
- Critical thinking
- Conflict resolution/management
- Leadership
- Project Management
- Constructive Feedback
- Enthusiasm
- Empathy

PROJECTS

Tomatillos - Paired [\[code\]](#) [\[deployed app\]](#)

This two-week project focused on React Router, Cypress testing and using RESTful APIs. As project manager, UI/UX designer and lead developer, I organized and led the team to successfully surpass MVP functionality requirements. My responsibilities included managing pull requests, updating and monitoring the project board, and assigning tasks to each developer. I contributed to the code by writing tests for all user stories and fetch calls to a local server. Tomatillos is an app that allows a user to browse and view details for all recent blockbuster movies.

My Name is Dad - Group [\[code\]](#) [\[deployed app\]](#)

During this 10 day stretch project we prioritized self-teaching and implementing the state management library, Redux, for a small scale app. My role on this project included managing all CSS styling and animations, directing the team with decision making, and monitoring quality control. I assisted my team members with Cypress testing and using Redux to update and manage store. My Name is Dad is an app that randomly generates dad jokes to new dads in training.

PROFESSIONAL EXPERIENCE

Member of Student Leadership Committee

Turing School of Software & Design | Feb 2021 - Present

- Led/Co-Led weekly retros for a team of 25 students.
- Acted as liaison between students and instructors, and mediated conversations between conflicting parties.
- Became main point of contact for struggling students with personal and/or technical challenges.
- Fostered a culture of inclusion and constant support within the team.
- Organized virtual activities to encourage students during their journey to become developers.

Partner Success Manager/Analyst

WanderJaunt Inc. | May 2018 - Nov 2019

- Created basic SQL queries to collect and analyze data to rebuild a cost effective and efficient Customer Experience schedule.
- Analyzed individual service agent and team productivity - presented monthly to leadership.
- Built out training and team processes for property partners and internal team.
- Redesigned and implemented message, phone, chat, and tagging system for CX.
- Created Customer Experience (CX) performance quality rubric.

Red Coat Customer Service Lead

Delta Air Lines | Aug 2015 - May 2018

- Led and managed a team to meet and exceed station objectives.
- Trained customer service representatives and gate operators.
- Responsible for servicing the most challenging customer issues with care and empathy.
- Managed aircraft turnarounds and coordinated the team to finish on time.

Customer Experience: Surprise & Delight Specialist

Tuft & Needle | Aug 2014 - Aug 2015

- Mentored with founder to craft the brand voice and process for high touch customer communication.
- Assisted in operations of the customer loyalty program with the goal to create memorable experiences.

EDUCATION

Turing School of Software & Design

Front-End software development | Oct 2020 - June 2021

- ACCET accredited program.
- Member of the Student Leadership Committee

University of Arizona

Data Analysis Certification | Aug 2019 - Feb 2020

Liberty University

Bachelors of Science in Project Management | Aug 2015 - May 2017 |

- Summa Cum Laude, GPA: 4.00