

SKILLS/LANGUAGES/Frameworks

- Integration, Management, Troubleshooting, Deployment of all Apple products and software
- Ruby
- Rails
- Active Record
- SQL
- HTML/CSS
- GraphQL
- Python
- Flask

FEATURED PROJECTS

- [Enigma: A Polyalphabetic Cipher in Ruby](#)
- [GlitchCraft: An image glitching app that pulls images from a custom service that consumes two APIs based on a search term in Ruby on Rails](#)
- [Som Timer: A focus timer with curated wellness content for breaks in Python on Flask \(back-end repo\)](#)

EXPERIENCE

Copywriter, Say Please Productions — 2019-2020

- Edited video using Final Cut Pro, created sing along videos with original art synced to music
- Acted as systems administrator for the technical aspects of the business
- Consulted on aspects of social media and marketing

(Mac) Genius, Apple Store, Park Meadows — 2015-2019

- Consistently achieved or exceeded expectations in performance reviews
- Participated in pilot programs that were subsequently adopted by all Genius Bar staff members company wide
- Mentored as a tenured member of a consistently high performing team that lead the market, as well as all of Apple Retail, in key performance-based metrics

Family Room Specialist, Apple Store, Keystone & Apple Store, Park Meadows — 2011-2015

- Completed "Grow Your Own Genius" development program
- Received the Credo Award for exemplifying the embodiment of Apple's mission

AppleCare Advisor, IBM Careport, Daleville — 2009-2011

- Resolved issues related to iTunes and iPods, iPhones, and iPads on computers running Windows and macOS
- Lifetime customer satisfaction rating of over 90%

EDUCATION

Turing School of Software & Technology Denver, CO — Back End Engineering Program, 2020

Apple Inc., Cupertino, CA — Apple Certified Mac Technician (ACMT), 2015

Anderson University, Anderson, IN — B.A. Mass Communication - Journalism

INTERESTS

- Blockchain
- JavaScript
- AI
- Swift
- Songwriting
- Philosophy
- Public discourse and mass media communication
- Game development